

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	26-07-2023 14:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	26-07-2023 14:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	120 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Health And Family Welfare
Department Name/विभाग का नाम	Department Of Health And Family Welfare
Organisation Name/संगठन का नाम	North Eastern Indira Gandhi Regional Institute Of Health An Medical Sciences (neigrihms)
Office Name/कार्यालय का नाम	Neigrihms, Shillong
Total Quantity/कुल मात्रा	1
Item Category/मद केटेगरी	Walk in Cooler (Q3)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	6 Lakh (s)
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	6 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
MSE Exemption for Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,Bidder Turnover,Certi (Requested in ATC),OEM Authorization Certificate,OEM Ann Turnover,Additional Doc 1 (Requested in ATC),Additional D (Requested in ATC),Additional Doc 3 (Requested in ATC),Ad Doc 4 (Requested in ATC),Compliance of BoQ specification supporting document *In case any bidder is seeking exemption from Experience , Turnover Criteria, the supporting documents to prove his el for exemption must be uploaded for evaluation by the buye
Past Performance/विगत प्रदर्शन	30 %

Bid Details/बिड विवरण	
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Comprehensive Maintenance Charges Required	Yes
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Required/वित्तीय दस्तावेज की आवश्यकता है।	Yes

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	Bank Of Baroda
EMD Amount/ईएमडी राशि	40000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	Bank Of Baroda
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	62

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने है। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Stores and Procurment Officer
Neigrihms, Shillong, Department of Health and Family Welfare, North Eastern Indira Gandhi Regional Institute of Health Medical Sciences (NEIGRIHMS), Ministry of Health and Family Welfare
(Harendra Dey)

Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.

2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.

3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or their reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Government Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should be taken into account for this criterion.

5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as per Public Procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to be supplied by a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory audit cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate. If the case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

7. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in the Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bids for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard must be uploaded with the bid.

be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant purchase order, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total QUANTITY.

8. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 30% of bid quantity, in at least one of the last three Financial years before the bid opening date to Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet the criterion.

Excel Upload Required/एक्सेल में अपलोड किए जाने की आवश्यकता :

Cost of spares consumables and accessories - [1689073640.xlsx](#)

Walk In Cooler (1 pieces)

(Minimum 50% and 25% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/कमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

* As per GeM Category Specification/जेम कैटेगरी विशिष्टि के अनुसार

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Technical parameters	Gross internal volume	40
Door	Door Type	Heavy duty lock - lockable with 100% fail-safe provision opening from inside, The door should be self-closing
Shelves	No of Shelves	Four shelves above the ground all around the wall and intermediate shelves should be placed suitably
Environmental factors & Installation	Installation	Complete Installation , testing and commissioning is done by supplier inclusive of - Installation of stabilize, Drainage system, Assembly of the panels, Refrigerator units
Diesel generating set	AMF Control Panel components	Generator voltage/AC Mains voltage, Generator Current, Power Factor, Frequency, Energy, Three attempts engine start/engine cranking relay. On -delay timer for load over, On-delay timer for engine shut of, Over current protection, Mode selector switch for setting the panel on any one position for auto or manual or test, Engine On-Off switch (button type), MCCB of suitable rating shall be provided. Rectangular aluminium bus bars (one number for each phase, neutral and Earthing terminal) of adequate rating duly colour coded with heat shrinkable PVC sleeves, contactors of suitable rating (one for DG set & one for mains) with over load relay, Under-voltage relay for mains, Battery charger complete with voltage regulator, float booster selector switch, on-off switch, voltmeter and ammeter for charging the battery from mains. (This is in addition to the battery charging alternator fitted on engine)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Diesel Engine accessories	Fuel tank with capacity for 72 hours continuous runn full load, Engine instrument Panel consisting of starti switch with Key,Lube Oil temperature and pressure g (water temperature gauge in case of water cooled engine),RPM indicator and hour meter, Safety contro shut down the engine in the event of flow lube oil pr or high cylinder head temperature in case of air cool engine or high water temperature in case of water co engines, Radiators in case of water-cooled engines, I silencer of Residential type, 12V starting system con with starter motor, charging alternator and Cut-out, I Acid Battery or semi maintenance free battery of sui ratings with connecting cables and the battery/ies sh conform to relevant IS Specification, Standard set of required for service and maintenance of the DG set s provided to the consignee along with each DG set
	Rated value , KVA	15
Servo Voltage Stabilizer	Warrenty	Provide 5 years of warrantee with 5 years of CMC
Warranty & Guarantee	Warranty	Provide Comprehensive warranty for 5 years, ensure provision of consumables including spares and acces within the warranty period excluding batteries warra per manufacture norm, minimum of two years) and c for DG set

Comprehensive Maintenance	
Warranty of required product	5 Year
Comprehensive Maintenance Duration (Post Warranty)	5 Year

*Warranty displayed under the AMC/CMC Details section will supersede the warranty displayed under the catalog specification

Additional Specification Parameters - Walk In Cooler (1 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Refer ATC for detailed added specification	Refer ATC for detailed added specification

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र.सं.	Consignee Reporting/Officer/परे बिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी
1	Khrawkupar Jithod Katrai	793018,P.O. NEIGRIHMS, Mawdiangdiang, Shillong	1	90

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

- Experience Certificate for the supply of the same to any Govt/ PSU/ any renowned private organisation along Supply/ Purchase Order.
- If the agency is registered under MSME or NSIC, then EMD exemption certificate needs to be enclosed.
- Make in india specific authorisation certificate needs to be enclosed.
- Generic**

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to a maximum of quoted GST %.

5. **Generic**

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market has at least 3 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM by this period.

6. **Generic**

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

7. **Generic**

Manufacturer Authorization:Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address Id and Phone No. required to be furnished along with the bid

8. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods Training of operators and providing Statutory Clearances required (if any)

9. **Turnover**

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

10. **Turnover**

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover shall be taken into account for this criteria.

respect of the completed financial years after the date of constitution shall be taken into account for this criterion. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet the criterion.

11. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignment Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service centre is already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

12. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

13. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

14. Warranty

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 5 years for the offered products at the rate not more than 5 % of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of Warranty period at above mentioned rate and the payment for the CMC charges would be made Biannually at the end of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of

as per quoted

(Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 2% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

15. Warranty

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. Seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

16. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engine technicians designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Rectification / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

17. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

F.N.: NEIGR/S&P/D -03/2022-23

Walk in Cooler

Sl. No.	Description of Stores /Items	Walk in Freezer Room	Walk in Chiller Room
1	Room Type	Walk in Type	Walk in Type
2	Chiller Room's Dimension	10 x 10 x 9 Feet	10 x 10 x 9 Feet
4	Evaporatation Temp	-25° C	-5° C
5	Room's Temperature	, -18°C to -22°C	2°C to 8°C
6	Ambient Temperature	45°C	45°C
7	Products Incoming Temp.	, -15°C	25°C
8	Pull Down Time	24 Hours	24 Hours
9	No. of Door Opening	10 Times per day	10 Times per day
10	Products to be stored	Frozen Products	Fruits and Vegetables, dairy products
11	Products Stacking Pattern	SS Racks as per Room Size, with thickness of sheet 2mm, pre welded	SS Racks as per Room Size, with thickness of sheet 2mm, pre welded
A	PUF Insulation		
I	Walls & Ceiling	120 mm PUF Panels for Room, Inside SS-304 & Outside PPGI along with PUF density 40±2 kg/m³ with Eco- friendly Cyclopentane PUF Panels (R 14.1B) with Tongue and Groove System and locked together by Cam Lock.	80 mm PUF Panels for Room, Inside SS-304 & Outside PPGI along with PUF density 40±2 kg/m³ with Eco- friendly Cyclopentane PUF Panels (R 14.1B) with Tongue and Groove System and locked together by Cam Lock.

ii	Floor	Supply of kota stone and fixing PUF slabs for flooring. The floor should be designed to withstand heavy duty of routine work including movement of trolleys etc. Minimum of thickness of kota stone 25mm to 30 mm.	Supply of kota stone and fixing slabs for flooring. The floor should be designed to withstand heavy duty of routine work including movement of trolleys etc. Minimum of thickness of kota stone 25mm to 30 mm.
iii	Door	Flush Type Door 34" x 78" with Aluminium. Kick Plate	Flush Type Door 34" x 78" with minimum. Kick Plate
iv	PVC Strip Curtain	01 Set with 50% Overlap	01 Set with 50% Overlap
B Refrigeration Units			
i	Type of ODU	Without canopy(open type)	Without canopy(open type)
ii	Compressor make	Danfoss/Emerson or Equivalent	Danfoss/Emerson or equivalent
iii	Compressor Type	Hermetic	Hermetic
iv	Power Consumption	3.4 kW Each	2.4kW Each
v	Supply	430 V / 3 Ph / 50 Hz	430 V / 3 Ph / 50 Hz
Vi	Refrigerant	R-404a	R-134a
vii	No. of Refrigeration Units	2 Set	2 Set
viii	Type of condensation	Air-Cooled	Air-Cooled

ix	Refrigerant pipe, Drain pipe	Actual size hard Copper pipe with good Quality proper Nitrile insulation (Class-O) with raping and PVC pipe covering for whole refrigerant insulated pipe. Drain Pipe should be insulated.	Actual size hard Copper pipe with good quality proper Nitrile insulation (Class-O) with raping and PVC pipe covering for whole refrigerant insulated pipe. Drain Pipe should be insulated.
ix	GI Tray	For refrigerant pipe and cable	For refrigerant pipe and cable
x	Electrical cables and wires, (MCB for-1 main Incomer, 2 indoor, 2 outdoor all are SIMENS or L&T or Schneider or ABB)	A lot ISI standard and FRLS cables only with cable tray	A lot ISI standard and FRLS cables only with cable tray
xi	MS fabricated stand for Mounting Outdoor Unit	2 set(complete with proper civil work)	2 set (complete with proper civil work)
B (i) Condensing Unit:			
a)	Fins & Coil	Painted Aluminum Fins along with Copper Tubes	Painted Aluminum Fins along with Copper Tubes
b)	Condenser Motor	Axial Type	Axial Type
c)	Filter Drier	01 No Danfoss made or equivalent	01 No Danfoss Made or equivalent
d)	Sight Glass	01 No	01 No
e)	LP / HP Switch	01 No Danfoss Made or equivalent	01 No Danfoss Made or equivalent
f)	Hand Shut-off Valve	01 No	01 No
g)	MCB	02 No	02 No

i)	Compressor Contractor, SPPR, Timer (Made: L&T, Siemens, Schneider, Miniltec) or better Brand	A Set	A Set
j)	Overload Relay	01 No	01 No
k)	Dual Pressure Gauge (Discharge-Suction) set	01 No	01 No
B (ii) Evaporating Unit:			
a)	Fins & Coil	Aluminum Fins along with Copper Tubes	Aluminum Fins along with Copper Tubes
b)	Axial Fan	300 mm x 3 Nos	300 mm x 3 Nos
c)	Thermostatic Expansion Valve with Orifice	Danfoss made 1 No	Danfoss made 1 No
d)	Distributors	For Fast Cooling	For Fast Cooling
e)	Casing	SS-304 Grade	SS-304 Grade
f)	Temperature Display	6 inch Touch screen (Temperature & Humidity monitor)	6 inch Touch screen(Temperature & Humidity monitor)
g)	Defrost Heater	yes	-
h)	LED Light	2No	2No
C Data Controlling			

a)	Data Logger (MT 543)	01 Set	01 Set
b)	Mobile App. For SMS Alert		
c)	Wi-Fi for Email Alert		
D	Humidity Control		01 Set
E	Electrical Panel	01 Set	01 Set
F	Supply and Laying of 4 core copper Armoured cable with cable tray from LT panel Bus bar to Installation Room for machine power input with required MCCB	A Lot	Good quality FRLS cable ,IEC standard, with manufacturer name and trade mark Voltage rating-300/500V

Note: -

1. Accessories - As per Specification attached and additional terms & conditions .The attached specification in ATC will supersede the above mentioned specification
2. Turnkey - Necessary work (electrical/Civil/Plumbing etc) required for SITC of system must be covered in the offer .Site visit is recommended
3. It's recommended that Vendors should visit the installation site before bidding the tender and contact with concerned department for further clarification.
4. Installation & Commissioning, Supervision and demonstration of the goods.
5. Providing required jigs and tools for assembly, minor and major civil works required for the completion of installation
6. Onsite training to Dietary unit staffs/Technical staffs/technician is to be provided by supplier for operation and maintenance of the equipment to the satisfaction of the user department.
7. Supplying required number of operation and maintenance manual for healthy operation of the system.

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Scope of Work & Document Details:

A. Following mandatory documents must be attached in the bid document as specified, failing which bid will be treated as Non-Responsive":

1. Cost of spare parts, consumables and accessories which are not covered under warranty & CMC period has to quote as per value in the Technical Bid (Additional Doc -1 (Requested in ATC) List of consumables with price frozen for 10 years will be considered to be covered throughout the warranty & CMC period.
2. Documents with regard to detailed Compliance Statement to be attached at "Additional Doc -2 (Requested in ATC)"
3. Documents with regard to Original Literature, Product catalogue ,Technical datasheet from the Firm/O.E.M with higher than the technical specification to be attached at "Additional Doc -3 (Requested in ATC)"

- Documents with regard to list of offered/quoted items mentioning including make, model & quantity of each items must be attached at "Additional Doc -4 (Requested in ATC)"

B. Warranty and Maintenance:

- Warranty for 5 years followed by CMC for 5 years including spares & service for all the items supplied in this particular including third-party items and turnkey works.
- The cost in price e-bid offered shall be inclusive of buy back value. The buyback value of the system should also be indicated in the ATC document as % of the total Cost of the system in order to arrive at Reserve value (RDV) for the record of the Institute mandatorily and should cover the Minimum Reserve Value. Prices of all accessories /spares need to be clearly indicated in the total price in the technical bid ATC 1/2 and will be considered for evaluation as in BOQ or else bid will be treated as non-responsive. The CMC cost offered from 6th to the 10th year to be indicated in ATC 1 /2 in percentage of cost offered (inclusive) and shall not exceed 5% of the system cost.
 - Mandatory 2 PMs /Year with unlimited breakdown calls has to be attended by the Bidder /manufacturer throughout the warranty & CMC period at site .i.e. NEIGRIHMS, SHILLONG.
 - Duly signed mandatory PM reports have to be submitted periodically, failing which necessary action will be initiated as per term & condition of the tender.

C. Buy back of the old system:

Minimum Reserve Value for buy back of the old /obsolete, existing and unserviceable stores /items:-

Sl. No	Description of Stores	Make	Qty.	Minimum Reserve Declared Value
1.	Walk in Cooler	Year: 2006 supplied by Klas Products Pvt. Ltd.	03 units	Rs 1,13,020.00 (Rupees One lakh Thirteen thousand Twenty)

Note:

- The price offered shall be considered as **Inclusive of the buyback value.**
- The buyback value of the system /assets should **also be indicated in the ATC, as percentage of the offered cost** of the system /assets, in order to arrive at Book /Reserve value for the record of the Institute.
- The buyback value should essentially cover the Minimum Reserve Declared Value.
- The Institute reserves the **right to trade or not to trade** the old existing machines offered while purchasing a new one.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process; these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category being bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this they can raise their representation against the same by using the Representation window provided in the bid details Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to representations and would not be allowed to open bids if he fails to reply to such representations.

Additional Clause For Comprehensive Maintenance Charges

- 1.CMC shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, after satisfactory completion of Warranty. During the CMC period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months or as per user requirement. Cost of consumables shall not be included in CMC. Further there will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.
- 2.CMC charges to be indicated as percentage of cost of equipment quoted for each year after the warranty period.
- 3.GST shall be included in the CMC Charges quoted.
- 4.Cost of CMC will be added for Ranking/Evaluation purpose with depreciation formula. A 10% discounting rate per year will be applied on CMC Charges for price evaluation on Net Present Value.
- 5.The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by user.
- 6.While creating a bid or RA, buyers shall indicate whether CMC is required against Yes/No" options. If CMC Charges are included, an option for number of years for CMC required after the warranty period shall be available. Under this option 10 years can be chosen for CMC charges beyond warranty period.
- 7.In case the bid has a provision for CMC, the warranty of the product will also be deemed to have been converted into Comprehensive warranty including preventive maintenance and calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, during the Warranty Period also. Sellers are therefore advised to include cost of Comprehensive Warranty including spares (excluding consumables) also in product Cost.
- 8.The CMC functionality shall be available in bid only and no direct RA shall be applicable. In case of bid to R/A decrease rules shall be applicable on total price inclusive of CMC charges. Bunching of products shall not be available while creating bids with CMC charges.

- 8.1.Buyer shall indicate number of years of warranty by selecting different options available in the field depending on the product.

on warranty parameter applicable in category parameters for the equipment. No. of years of warranty indicated shall supersede the warranty period indicated elsewhere in bid or product specifications. The Seller while participating in Bid/RA will get fields to indicate CMC charges as percentage depending on number of years selected by Buyer. The following shall be applicable, if 5 year CMC selected:

- CMC charges for 1st year after warranty period- Percentage to be indicated- A1
- CMC charges for 2nd year after warranty period- Percentage to be indicated- A2
- CMC charges for 3rd year after warranty period - Percentage to be indicated- A3
- CMC charges for 4th year after warranty period - Percentage to be indicated- A4
- CMC charges for 5th year after warranty period - Percentage to be indicated- A5

Similarly, A6 to A10 are to be indicated for 6th to 10th year of CMC if applicable.

8.2.The calculation of CMC Charges shall take into account the number of years of warranty and duration of CMC specified while creating bid.

8.3.In the price evaluation, the system shall provide function to calculate the cost of each equipment by form indicated below including CMC and then show the inter-se-ranking of the bidders. The following are the variables:

- (i) Number of years for which CMC required.
- (ii) Number of years of product warranty

The formula for calculating total cost including CMC charges shall be as under:

Total Cost for evaluation=

$C + C \times \{ (A1/100)/(1.10^n) + (A2/100)/(1.10^{n+1}) + (A3/100)/(1.10^{n+2}) + (A4/100)/(1.10^{n+3}) + (A5/100)/(1.10^{n+4}) \}$ and so on

C - Cost for equipment quoted and n shall be number of years of product warranty specified.

If 2 year warranty specified, n shall be 2 and if 5 year warranty specified, n shall be 5. A1, A2, A3, A4 & A5 shall be applicable on how many years CMC selected. For 3 year CMC, only A1, A2 and A3 factors are to be taken into account and A4 & A5 will not be applicable.

8.4.CMC charges offered for each subsequent year should be same or higher than preceding year.

8.5.The CMC charges shall be offered within range of 3 to 10% of cost of equipment.

9.Since CMC charges are to be paid only later for each year during CMC period, applicable performance guarantee after placement of contract shall be based on the cost of equipment excluding the cost of CMC Charges.

10.Performance bank guarantee applicable for CMC is to be submitted at start of the CMC and shall be applicable between 2.5% to 5% as specified in bid on total CMC Charges. The PBG submitted after award of contract shall be released on new PBG for the CMC period is submitted and accepted by buyer/consignee after due verification. Bank guarantee for CMC shall remain valid till completion of CMC period plus one year. The bank guarantee for CMC shall be submitted to buyer directly. In case, seller fails to submit the PBG or does not provide services for the CMC contract after expiry of warranty period then PBG of equipment shall be forfeited.

11.In case of splitting of order quantity, equipment cost and CMC charges offered by L1 bidder shall be matched by matching quoting eligible bidders on one-to-one basis. The equipment cost and CMC charges (year to year) shall be matched individually.

12.The CMC Contract shall be an offline contract to be handled by buyer. The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user and scope of CMC will be as per para 12.2.

13.CMC Charges are inclusive of all the charges for Transportation, Lodging, Boarding, all insurances including third party insurance and all other incidental charges. The same shall include GST. The prices also include cost of spares and consumables. Purchaser does not have any liability, whatsoever, over and above the cost of CMC. It also includes for arrangements of tools & tackles, special tools etc. required to carry out the work.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake complete and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the law.

सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

---Thank You/धन्यवाद---